

Children can be abused physically, sexually, emotionally or through neglect. The concerns that you have may make up part of a bigger picture which could help to prevent serious harm to a child. Giving families help at an early stage can prevent abuse and neglect.

This leaflet is the first of 3 levels of training for people who work in either a paid or voluntary role with children in Cornwall. If they have not already done so, ask your employer to talk through this leaflet with you and tell you who to contact within your organisation if you have concerns. If you think you need further training talk to the person who gave you this leaflet or to your manager.

**NEVER** KEEP CONCERNS  
ABOUT CHILDREN'S SAFETY  
TO YOURSELF

## CONTACTS

South West Child Protection Procedures

[www.swcpp.org.uk](http://www.swcpp.org.uk)

Local Safeguarding Children Board Website

[www.safechildren-cios.co.uk](http://www.safechildren-cios.co.uk)

Emergency Services	999
Devon and Cornwall Police	101
Children's Social Care	0300 1231 116
Single Referral Unit	
Children's Social Care - out of hours	0300 1234 100
Cornwall Safeguarding Children Unit	01872 254549

**Keep this leaflet in a safe place  
you never know when you might  
need it!**



*Local Safeguarding Children Board*

## CHILD PROTECTION & SAFEGUARDING CHILDREN

### KEEPING CHILDREN SAFE

No one wants to hear about children being abused, neglected or unsafe and that sometimes makes it difficult to respond so ....

Remember these three important messages:

## **WHO SHOULD I TALK TO IF I HAVE CONCERNS ABOUT A CHILD?**

Write the name and contact details here of who you should talk to in your agency if you have concerns about a child, if possible write two people down in case one is not available.

**Name:** Guy Chappell.  
**Role:** CEO. DSL.  
**Phone:** 07807 495402  
ceo@specialpartnership.org

**Name:** Gary Oak  
**Role:** Head of School. Deputy DSL  
**Phone:** 07494 096651  
goak@penclenick.org

**Name:** Lorraine Faulkner  
**Role:** Head of Care. Deputy DSL  
**Phone:** 07494 096658.  
lfaulkner@pencalenick.org

**Name:** Diana Barry  
**Role:** Assistant Head. DSL  
**Phone:** 07494 096671  
dbarry@pencalenick.org

**If these contact people are not available do not delay but contact one of the numbers at the end of this leaflet.**

**1 ALL CHILDREN HAVE A RIGHT TO BE SAFE NO MATTER WHO THEY ARE OR WHAT THEIR CIRCUMSTANCES.**

**2 KEEPING CHILDREN SAFE IS EVERYONE'S RESPONSIBILITY.**

**3 WE ALL NEED TO LISTEN TO CHILDREN EVEN THOUGH WE MAY NOT ALWAYS BE COMFORTABLE WITH WHAT WE HEAR.**

## **REMEMBER**

- It doesn't matter if you are a paid worker, a volunteer or a member of the community, you have a responsibility to act if you are worried about a child.
- Each agency will have someone who has a responsibility for child protection and safeguarding issues - they have had training to know what to do next.
- It is not your responsibility to investigate child abuse but you should tell the appropriate person within your organisation. It will be this person's job to decide whether to pass your concerns on. If necessary, they will speak to Children's Social Care or the police. The police and social workers can then decide whether they need to investigate your concerns.